



Norton Public Library

L.G. and Mildred Balfour Memorial
68 E. Main Street, Norton MA 02766, (508) 285-0265

Hotspot Policy and User Agreement

The Norton Public Library offers free 4G LTE WiFi Hotspots for loan in keeping with its commitment to facilitating public access to technology and information in all forms.

In signing this agreement, the library user agrees to the following:

- Any Massachusetts resident 18 years of age and older with a SAILS library card in good standing may borrow a hotspot. Only one hotspot is allowed per household; each hotspot will support multiple computers or tablets. Borrowers are responsible for checked-out hotspots and should not lend them to friends or associates.
- Hotspots can be borrowed for up to one week; renewals are not permitted. Hotspots must be returned to the library and may not be checked out again by the same borrower for at least 24 hours. Late charges are \$5.00 per day. If the hotspot is not returned within 72 hours after the due date, service will be turned off and the hotspot will become unusable.
- Devices must be returned in the same condition they were in when borrowed. The borrower is responsible for any repair or replacement charges incurred for damage or loss that result from accident, theft, misuse or neglect. This includes the hotspot as well as its accessories while it is checked out to you. The total replacement cost is \$80.00.
- The hotspot and accessories should be returned to the Norton Public Library Circulation Desk only. Do NOT place the hotspot in the book or media drop or return it to any library other than the Norton Public Library; doing so may result in a fine.
- Any attempt to alter the hotspot settings is strictly prohibited and may result in the loss of borrowing privileges. Altering includes, but is not limited to, adding, removing, or manipulating device settings.
- If the hotspot malfunctions, stops working, or needs updating please contact the library immediately at 508-285-0265.
- By signing this user agreement, borrowers agree to comply with the library's Computer/Internet Use Policy. A copy of this policy can be given to you upon request.

Disclaimer

- The Library is not responsible for any files, data, or personal information accessed/transmitted using the hotspot.
- The Library will have no liability for direct, indirect, or consequential damages related to the use of the mobile hotspots, including loss of data, or privacy invasions. Those who use the hotspots do so at their own risk and assume full liability for their actions.
- Hotspot users are accessing the internet through the T-Mobile network, not the Library's network.
- Illegal acts involving Library equipment or services may also be subject to prosecution.

I have visually inspected the hotspot and brought any damages to the attention of the staff person checking it out to me. I will return it in the condition in which I borrowed it. I will pay whatever it costs the Norton Public Library to repair any damage that happens to the hotspot and its accessories while it is checked out to me and understand that this cost may exceed \$35.00 and will be charged to my library account. I understand that failure to comply with the above terms may result in fines or loss of borrowing privileges.

Checkout:

Signature

Date

Name (please print)

Staff initials

Library ID

Hotspot #

Check in:

Date returned

Staff initials

Date eligible to borrow again: _____